

4.10 Views on the consultation process

4.10.1 The comments raised in respect of the Phase One Consultation process are summarised in Table 4.10, together with the Applicant's response.

Table 4.10: Comments on the consultation process received at Phase One Consultation

Ref	Comment	SC	LA	LI	No. CC	CC IDs	Applicant's response	Change
Views on the consultation process								
Consultation process								
4.10.2	Support for the consultation process. Comments include that it is open, accountable, has with various feedback mechanisms and sufficient information.	-	-	LVRPA*	7	16, 27, 37, 43, 44, 10019, 10024	Noted and welcomed.	-
4.10.3	Support with the caveat that information should focus on elements with scope for influence.	-	-	-	1	40	Noted and welcomed.	-
4.10.4	Challenge the consultation process including that there is no/limited opportunity to influence proposals and that a second phase of consultation is unnecessary.	-	-	-	7	18, 22, 24, 37, 42, 10028, 10031*	The consultation process has been undertaken in accordance with clear guidelines for consultation on Development Consent Order (DCO) applications. Our proposed approach to consultation was set out in our Statement of Community Consultation. Comments can be received on any aspect of the scheme and will be taken into consideration as part of the design development. The DCO process requires us to report how consultation responses have been taken into account and this will be set out in the <i>Consultation Report</i> submitted with the DCO application. A summary of the comments received during Phase One Consultation will also	N

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Views on the consultation process								
							be published prior to the commencement of Phase Two Consultation.	
4.10.5	Suggestion to add a few extra days to the consultation period.	-	-	-	1	10006	The minimum period for consultation on DCO applications is 28 days. Both Phase One and the planned Phase Two Consultation periods exceed this.	N
4.10.6	Suggestion to use simple feedback mechanisms e.g. multiple-choice questions and quick and comprehensive online mechanisms.	-	-	-	1	19	We used 'open' questions rather than multiple choice in order to allow respondents to say as much or as little as they wanted in response to each question. Respondents did not have to respond to every question. We also accepted emailed responses. We will be making it clearer in Phase Two that all responses are welcome – short and long.	N
4.10.7	Suggestion to extend consultation to other groups / consult all those affected, including wider area and children and young people.	-	-	-	4	11, 22, 31, 45	Phase One Consultation was undertaken in accordance with our published Statement of Community Consultation and was open to all. It was advertised in all seven north London boroughs and widely in the 1.5km vicinity zone, (i.e. 1.5km from the perimeter of the EcoPark site) through adverts, newsletters, leaflets to libraries and some schools. Community groups were identified by Enfield Council and additional community groups will be contacted as part of Phase Two Consultation.	N
4.10.8	Suggestion to seek / listen to the public opinion, including format and content of information.	-	WCC	-	3	23, 25, 10020	Noted and welcomed.	-

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4.10.9	Requests to be further involved in consultation/ assessments.	NG, NE, GLA, TWUL *	HBC	LVRPA*	2	10002, 10006	The respondent's identification code will be checked to ensure they are on our email reminder list.	N
Events								
4.10.10	Support for the consultation events. States that exhibition materials were straightforward, easy to understand and high quality	-	-	-	2	47, 10019	Noted and welcomed.	-
4.10.11	Challenge that there were not enough exhibitions and not many locations covered.	-	-	-	1	22	Noted. Exhibition venues were identified from a range of sources including suggestions by Enfield Council. All selected venues had to comply with all health and safety and accessibility requirements and had to be available when required. A shortlist of potential venues was visited to identify the most suitable. We propose to use a mobile information vehicle as part of our Phase Two communications to reach additional locations. This will not be a substitute for exhibitions but will provide additional opportunities to raise awareness about the consultation.	N
4.10.12	Suggestion to include display board describing how Phase One feedback will be used in determining next steps.	-	-	-	1	10019	Noted. A summary of the comments received during Phase One Consultation will also be published prior to the commencement of Phase Two Consultation.	N

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Information and materials								
4.10.13	Satisfied with the level/ quality/ accessibility of info provided in consultation booklet, leaflets and website. Consultation feedback form easy to use.	GLA	WCC	-	24	5, 6, 9, 16, 18, 19, 21, 22, 26, 27, 39, 40, 43, 45, 47, 48, 50, 54, 10006, 10008, 10009, 10018, 10019, 10020	Noted and welcomed.	-
4.10.14	More information needed on climate change/emissions/ alternatives considered. States that there are blank appendices in Outline Business Case. States that information on the website/consultation document is circular/repetitive.	-	LBE	LVRPA*	9	23, 24, 25, 36, 38, 42, 10006, 10019, 10028	An <i>Alternatives Assessment</i> report, detailing NLWA's decisions which have led to a proposal an ERF at the Edmonton EcoPark will be available at Phase Two Consultation. NLWA is carrying out assessments based on the WRATE methodology, an Environment Agency tool for assessing the environmental impact of proposed developments or facilities. The assessment will consider the impacts of the proposed ERF, which will include carbon impact assessments. A draft of the WRATE assessment will be available at Phase Two Consultation.	N
4.10.15	Information should be tailored/ focused/easy to understand. Suggest that a summary of Phase One Consultation comments and how they have been addressed is provided. Suggestion that all	GLA	WCC	-	10	8, 16, 21, 38, 40, 42, 54, 10019, 10028	The <i>Consultation Report</i> which will form part of the DCO application will set out how comments received during consultation have been taken into account in the design. A summary of the comments received during Phase One	N

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	questions received during consultation should be published. Suggestion to include indicative costs info and provide a 3D view of site during construction and final design.						<p>Consultation and responses will also be published prior to the commencement of Phase Two Consultation.</p> <p>Indicative costs for the replacement ERF were included in the Frequently Asked Questions provided in Phase One Consultation.</p> <p>All questions asked during Phase One Consultation are being considered and information, where available and appropriate, will be provided as part of Phase Two Consultation.</p> <p>Phase Two Consultation will include new videos covering the site layout and the design of the ERF.</p>	
4.10.16	One respondent notes a mistake in the consultation materials.	-	-	-	1	10016	The Phase One Consultation materials stated: "In north London only 32% of the waste from households in the area is reused, recycled or composted. This leaves 78% that must be disposed in some way." 78% should have been recorded as 68%. This will be corrected in Phase Two Consultation materials.	N
Request for information								
4.10.17	Information requested on the cost of waste management, cost of the district system to local residents and financial assessment of the operating model and potential use of profits from generated electricity.	-	-	-	4	23, 45, 54, 10021	Indicative costs for the wider scheme will be provided in Phase Two Consultation; however, detailed implications of the cost to the north London Boroughs will be calculated in conjunction with preparation for procurement of the ERF.	N
4.10.18	Information requested on the heating network including use of	-	-	-	3	23, 45, 10021	The Lee Valley Heat Network (LVHN) is being brought forward by Enfield Council.	N

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	pressurised heated steam for community heating systems.						NLWA is working closely with the promoters of the LVHN to develop proposals for the heat from the ERF to be used as part of the heat network. Please see the following website for more information on the LVHN: www.leevalleyheatnetwork.co.uk	
4.10.19	Request for information on where generated electricity will be used.	-	-	-	2	42, 45	Electricity generated by the scheme would be used on the EcoPark site and distributed to National Grid.	N
4.10.20	Request for information on the timeline for construction including the sequence of events and relationship timeline of waste hierarchy commitments.	-	LBE	-	2	33, 45	Further information will be available during Phase Two Consultation.	N
4.10.21	Request for information on how green walls will be maintained.	-	-	-	5	17, 23, 24, 25, 10021	Green walls were given as an example of possible treatments for external appearance during Phase One Consultation but are not proposed. Further information on the reasons for this can be found in the Landscape and Design theme table.	N
4.10.22	Request for information on how dust/litter will be minimised during delivery/disposal.	-	-	-	1	10006	Operational arrangements to ameliorate dust and litter are already in place. These measures would continue to be used in future operations.	N
4.10.23	Request for information on air quality including: a) measures to prevent / reduce air pollution; b) the health impact of air pollutants;	-	-	-	7	6, 24, 27, 29, 39, 42, 45	The impact of the proposed development on air quality will be considered within the environmental impact assessment which will be reported in the Environmental Statement which forms part of the DCO application. During Phase Two the emerging findings of this assessment will	N

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	c) any bulk chemicals to be stored on the site; d) the treatment of residue ashes; e) emissions during start-up/shut-down of combustion units; f) the water scrubbing system.						be available in the Preliminary Environmental Information Report (PEIR).	
4.10.24	Request for information on design including plans for enhancement of retained open spaces.	-	LBE	-	1	10008	The proposals include landscaping to create a high quality environment that maximises ecological enhancement and sustainable water management. The landscaping design also seeks to integrate the site into the wider landscape character to minimise visual impact. Further details on landscaping will be available during Phase Two Consultation.	N
4.10.25	Request for information on environmental impacts including effects of waste pollution on the nearby river and noise levels caused by the air cooled condensers, and impact on natural habitats.	-	-	-	7	6, 23, 24, 25, 39, 45, 50	The impact of the proposed development on noise and water resources will be considered within the environmental impact assessment which will be reported in the Environmental Statement which forms part of the DCO application. During Phase Two the emerging findings of this assessment will be available in the Preliminary Environmental Information Report (PEIR). The Code of Construction Practice for the scheme will include measures regarding the management of noise during construction.	N

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4.10.26	Request for information on the cooling system including percentage of energy produced needed to run the air cooled condensers, how water cooled condensers would be treated, need for an energy-consuming cooling agent system, maintenance cost for water cooling system due to limescale, impact on the heat output of the Lee Valley Heat Network and provision of water pumping station.	-	LBE	-	3	6, 33, 54	This information will be available during Phase Two Consultation.	N
4.10.27	Request for information on the location of the new access points.	-	LBE	-	1	25	This information will be included during Phase Two Consultation.	N
4.10.28	Request for more information on NLWA governance and funding arrangements.	-		-	1	10019	This information is available in the Finance and Resources Section (8) of NLWA's Annual Report available on NLWA's website http://www.nlwa.gov.uk/docs/26-6-14/3-nlwa-2013-14-annual-report.pdf	N
4.10.29	Request for more information on community benefits including local job opportunities and skills required, meeting point at the visitor centre, community benefits for managing extra waste, financial benefit to Boroughs of generated energy and offsite works and construction laydown areas.	-	LBE	-	5	25, 39, 54, 10006, 10021	There would be increased job opportunities during construction and on-going jobs opportunities during operation. Apprenticeships would be considered at all points for construction and work and for future operations. EcoPark House would be a multifunctional building which provides replacement accommodation for the Edmonton Sea Cadets, office accommodation for staff, an area to receive visitors, meeting space and	N

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							flexible space which can be used for education and community uses.	
4.10.30	Request for more information on traffic and transport including steps taken to minimise impacts on road users, the relocation of vehicle depot and details of lorry routes.	-	LBE	-	6	6, 11, 42, 45, 52, 54	As part of the Preliminary Environment Information Report (PEIR) the potential effects of the construction and operational traffic have been assessed. The PEIR will be available during Phase Two Consultation. A full Transport Assessment and Environmental Statement will also be submitted with the DCO application.	N
4.10.31	Request for more information on recycling targets including whether 50% recycling target is a priority for NLWA, how other waste streams will be treated, further information on the RRF and ash recycling.	-	LBE	-	1	10021	Recycling is a key priority for NLWA and its host seven boroughs which are working towards achieving 50% household recycling by 2020. The proposed ERF has been sized for 50% recycling. Further information on how other waste streams will be treated, the RRF and ash recycling will be available at Phase Two Consultation.	N
4.10.32	Request for more information on waste forecasting including the basis for the correlation between increased spending and waste generation, Eunomia's waste data report and Waste Forecast Model and NLWA's response to it	-	-	-	2	10021, 10024	The waste forecasting is based on estimates of residual waste which will be collected by the north London boroughs over the years to 2051, allowing for a 50% recycling rate for household waste. The methodology is clearly set out in the <i>Need Assessment</i> document, which will be available at Phase Two Consultation, and based on a range of data and compiled by nationally recognised external advisers. In considering the forecasts various scenarios were considered.	N

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4.10.33	Request for more information on other strategies including coordination with current waste strategy of North London authorities.	-	-	-	2	38, 10021	The North London Waste Plan is a separate process, and is a land use Plan, agreed by the seven boroughs in their capacity as local planning authorities. It is understood, through liaison with the NLWP process, in which NLWA is a key stakeholder that the NLWP data studies will take into account the forecasting carried out for this Project. The NLWP is due for consultation in the summer of 2015, and the EcoPark, as a protected waste management site, is expected to be listed in that plan. The scheme proposed is consistent with the Joint Waste Strategy of NLWA and seven north London Boroughs.	N

Account taken of Phase One Consultation process comments

- 4.10.34 A number of respondents supported the consultation process and considered it to be open and accountable. Challenges were that there was no or limited opportunity to influence, or that Phase Two Consultation was not necessary.
- 4.10.35 Comments on the events included support, with the view that the exhibition materials were of high quality and easy to understand; and challenge that there were insufficient exhibitions and not enough locations. In response, the Phase Two Consultation included two new videos, one covering the site layout and the design of the ERF and the other which explained how an ERF works. A mobile information vehicle was used as part of Phase Two Consultation to reach additional locations promoting the consultation, encouraging people to come along to a consultation exhibition and/or respond to the consultation. Three new exhibition locations were also added as follows: the Neighbourhood Resource Centre in Haringey, Oasis Academy in Hadley and Parkside Primary School in Chingford. Pop up stands to promote the exhibitions were also added for Phase Two Consultation at Edmonton Green Library, Nuffield Health Centre and Fore Street Library.
- 4.10.36 Chingford was specifically noted by one respondent as an area which should be consulted, this area was therefore covered during Phase Two Consultation as follows:
- a. one of the mobile information vehicle venues was in Chingford;

- b. advertising took place at Chingford Station;
- c. a consultation exhibition was delivered at Parkside Primary School in Chingford; and
- d. a pop-up stand was located in a local leisure centre to promote the exhibition at Parkside Primary School.

4.10.37 Comments on the amount of information supplied were divided between those satisfied with the level of information and those who wanted more. Specific information was sought on climate change, emissions, electricity and heat use, the timeline and alternatives considered. In response this information was provided during Phase Two Consultation.